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User Manual

AI BOX



Operating Instruction

switching operation

1. Power on: Press and hold the power button on the back for three seconds.
The screen will light up to confirm successful startup.
2. Power off: Press and hold the power button on the back for three seconds.
The device will turn off when the screen goes dark.

distribution network operation

Network reconfiguration: Click three times to reconfigure the network



Standby and Battery Management

1、 6-minute screen-off, button wake-up

2、 After 30 seconds of conversation, you need to use the wake word 9 or press the 9 key to wake up.

Download and Use the App

1. Scan a QR code or search for "Graffiti" in your mobile app store to download the app.
2. After entering the App, select the product based on the prompts.
3. You can adjust the product's volume and role through the app.

1. Distribution network operation: Press and hold the "On/Off button" to enter the distribution network state.
Follow the instructions in the TuGra APP to complete the network setup. The system will display corresponding notifications for successful or failed connections.

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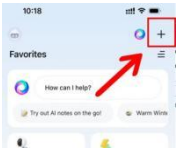
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Distribution Guide Network Usage

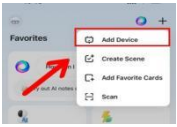
1. Turn on your phone's WiFi and connect to it in advance (you'll need a WiFi password for the network setup). Ensure the WiFi name is on the 2.4G band (most routers support 2.4G; models like "Only 5G WiFi" or "2.4G and 5GWiFi with the same name" are not supported).

2. Turn on the device and open the Graffiti mini program. 3. Open the program and click "+ " in the top right corner of the home screen.





4. Click Add Device



5. Connect the product



6. Connect to the same network as your phone



7. The device will display "I'm connected. Let's start the conversation" after the network is successfully configured. You can now engage in a large model conversation.



Product Features

Massage status: The touch mode activates instantly upon startup. During conversations, you can also use touch gestures. A 1cm hand proximity to the touch module triggers the system, producing random sounds like gurgling, chirping, or whistling. Note: Touch gestures are not effective during dialogue.



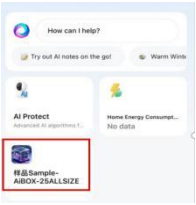
Touch module
Not triggered



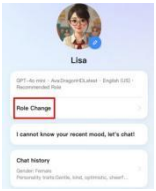
Touch module
Turn on red light
when triggered

Role model switching

1. Open the app and tap the connected device to enter edit mode

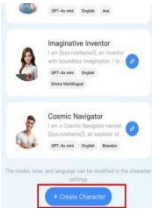


2. Adjust volume or edit/switch roles.
Different devices have different default roles for conversations.
Click to switch roles and enter the role selection page. Click other role avatars to switch.

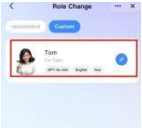




3. To create a custom role, click Create Role. After setting the role attributes, click Save to create the custom role. After saving, click the custom role avatar to use your defined role.
Note: (Both default and custom roles have memory function and learning ability, and can create shared memories with users)







Conversation mode: After successful network setup, it automatically enters the wake-up conversation/ button conversation mode. By default, the wake-up conversation mode is activated. Click the right button to resume or pause the conversation. The wake-up words are " Hello Tuya", "Hey Tuya", "Xiao Zhi", and "Hi Tuya".

Double-click the button below to enter Free Chat mode (the device will make a sound: Random Chat), in this mode,
the AI box can interrupt the conversation at any time when answering questions or engaging in dialogue, and can enter a new conversation topic. Double-click to switch back to the wake-up conversation mode.



voice control system

1. Volume control in conversation mode. You can accurately adjust the device volume by saying "Your voice is too loud," "Your voice is a bit low," or "Adjust the volume to 80%" to the device. The next sentence will take effect after the device receives it.

2. Voice Control in conversation mode. To adjust the voice source (including male and female voices) during device conversations, say "Change the voice for me" to the device. The change will take effect in the next sentence after the device receives it.

3. Language Control allows you to adjust the language for device conversations in conversation mode by saying "Can you talk to me in a certain language?" (the language must be one of the roles' supported languages). The change takes effect in the next sentence after the device receives it.

4. Sing and tell stories. In the conversation mode, you can tell a story randomly by saying "Tell me a story" to the device.

The device will play a random nursery rhyme by saying "Play a song for me". To stop the song, say "Pause playback".

5. Emotion trigger: When you say words like "I am happy", "I am angry" and "I am heartbroken", the product will have corresponding expression feedback.



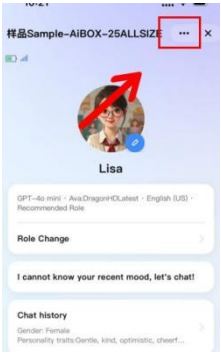


kindly reminder：

Placing products too high or too low from the sound source, positioning them against walls or in corners, or speaking in dialects may all impair the product's wake-up and recognition performance.

Device update steps

1. After the distribution network is successful, click the product details page



2. Scroll down to find device updates



Charging and Storage

Chargingrequirements

1. Connect the charging cable to the product's charging port and use a certified charger (5V2A rated, CCC certified) (sold separately) to charge the device.
2. A full charge typically takes about 6 hours (may vary slightly depending on several factors).
3. During charging, the right-side light on the Type-C port turns red to indicate charging, and turns green when charging is complete.
4. Do not charge continuously for more than 8 hours. Ensure someone is present while charging. Do not charge when you are away or for an extended period.

Storage Notes

Do not use, store, or charge under direct sunlight, near heat sources, or in high-temperature environments.

Store this product in a cool and dry place under normal circumstances.

Safety and Cleanliness

Safety Precautions

1. This product contains a built-in lithium battery. It must be used within the temperature range of 0°C to 40°C. Do not store in extremely high-temperature environments. Keep away from fire sources or other heat sources. Avoid contact with flames. Do not subject to impact, compression, or puncture. Never disassemble, repair, or modify the device without professional guidance. Do not store the battery in areas with extremely low atmospheric pressure, as this may cause explosion or leakage of flammable liquids and gases.
2. Do not charge this product using a charger in a wet location (e.g., near a sink, bathtub, or bathroom).
3. Children must be supervised and guided by an adult during use, and the adult shall be responsible for the user's safety. Prior to use, it is essential to inspect the appearance for integrity, verify proper installation, and confirm normal operation of the device. In case of any issues, please contact after-sales service.
4. Handle the packaging of this product with care to prevent accidental suffocation by infants and young children. Do not use the product or its accessories if they are damaged or broken. Do not clean the product during startup or charging.
5. Please check this product regularly. If you find any abnormalities in the charging or charging cable, stop using it immediately to avoid risks of electric leakage, short circuit, or fire.

Cleaning method

1. This product is not waterproof. Do not wash it with water or soak it in water.
2. Do not use saline solution, hot water, or detergents containing irritants such as bleaching agents, strong acids, or alkalis for cleaning.
3. Shut down the device before cleaning. For daily use, gently wipe the plush surface with a soft cloth dipped in tap water, wring it out thoroughly, and gently clean. After cleaning, be sure to gently press out excess moisture with a dry paper towel. Allow it to air-dry naturally, then use a small steel comb to remove surface fuzz.
4. For stubborn stains, contact customer service for more cleaning tips.

Product List

One product

One instruction manual

One Type-C data cable

Product information

Product Name	AI Box
Product Model	AI Box
Product Material	Plush fabric (100% polyester fiber), silicone filling layer, plastic movement, electronic components
Battery Capacity	1000mAh
Charging Input	5V 2A
Battery Voltage	3.7V
Maximum Power	5W
Battery Type	Lithium Battery
Place of Origin	China

disclaimer

Thank you for purchasing the product.

The information mentioned in this article relates to your safety, legal rights,

and responsibilities. The statement may be updated.

Please visit the official product video account or

By using this product, you acknowledge that you have carefully read the disclaimer and precautions, and fully understand, accept, and agree to all terms and conditions of this disclaimer and safety guidelines. You agree to use this product only in appropriate environments and for legitimate purposes, and you accept full responsibility for its use and any resulting consequences. You agree to comply with these terms, including health and safety instructions, as well as any relevant terms, policies, and guidelines established by the product. If you misuse the product or violate the safety guidelines, resulting in property damage or personal injury, the product shall not be held liable for such incidents.

Please note that when using third-party products, services, or applications (collectively " third-party content"), you must comply with their respective policies, regulations, and agreements. In case of any conflict between such third-party terms and this disclaimer or safety notice, the latter shall prevail. Under no circumstances shall the product be deemed a licensor of third-party content, nor shall it make any representations or warranties regarding such content, or assume any liability or obligation for its contents or functionalities.

After-sales service terms for the product

Warranty Card

User info

customername:

address：

Email:

Phonenumber(including areacode):

Product information

S/N:

Purchase location:

date of purchase：

Warranty Statement

1. This product is manufactured under stringent quality control. Within one year from the date of purchase and receipt, if non-human-induced damage or performance issues occur, the after-sales service center will provide free in-warranty repair services upon inspection and confirmation.
2. Product returns and exchanges can only be processed at the original purchase location.3
. Please keep this warranty card safe and avoid smudging or tampering.
4. For the product's after-sales service terms, please contact

Other than warranty

1. The period after the warranty expires;
2. Damage caused by human factors: such as physical damage or liquid ingress;
3. Unauthorized personnel shall not disassemble or perform firmware flashing without product authorization.
4. Damage caused by force majeure;
5. Resell your products;
6. Use the product in violation of any law or your agreement with us;
7. other failures and damages not caused by the product itself, manufacturing, or quality issues;8. For other release terms, please refer to the after-sales warranty policy.

Battery Important Notice

1. Built-in 3.7-4.2V battery (non-removable and non-replaceable). If damaged, contact service for repair.
2. The charger shall be used by an adult or under adult supervision.
3. Regularly inspect the charger's wires, plugs, casing, and other components for damage. If any damage is found, stop using it until it is fully repaired.
4. Turn off the device and disconnect the charger before cleaning.
5. Products without power adapters are not approved for sale. Consumers must purchase certified power adapters that meet CCC standards when using them.